

# Responsible Purchasing Charter



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SpringCard's Ethical Charter sets out the Corporate Social Responsibility (CSR) commitments that SpringCard adheres to in its partner relationships and that it requests its partners adhere to as well. We expect our business partners to comply with this charter and with the laws, rules and regulations in force..

# Our values



**Speed:** In a sector where new technologies quickly become obsolete, we are committed to carrying out our customers' projects as quickly as possible so they can enjoy solutions that are always in line with the latest technology in the sector.

**Listening:** Our operation is based on supporting our customers. This support requires listening and understanding of the various constraints and variables impacting the project.

**Union:** We want our customers and employees to understand and support our project..

**Stability:** We cultivate our relationships with our partners so that we can better understand the constraints and variables impacting their project.

**Expertise:** Offering the best possible quality to customers is our priority, so we need to be experts in our subject. Thanks to our qualified developers and employees, we have carried out major projects for large companies.

**Innovation:** We are constantly innovating, creating new products and looking for ways to improve our existing products.

**Research:** Due to the constant evolution of new technology in the sector, we know how important it is to always be one step ahead. We are constantly seeking new technology that can be integrated into our projects so we can better meet the demands of our customers.



# Our relationships with suppliers

## Stability: a long-term relationship

SpringCard is committed to creating and maintaining stable and sustainable relationships with its suppliers.

## Protection of expertise: our priority

SpringCard respects the confidentiality of its suppliers' technical and commercial information, as well as their economic and intellectual property rights. In turn, we demand that our suppliers, their employees and partners respect our proprietary and intellectual property rights and ask that they keep any information related to SpringCard's products, technical, industrial, commercial or financial expertise to which they may have access strictly confidential.

## Continuous improvement: a necessity

Research and innovation are part of our values and culture. Thus, we work to support our suppliers towards better performance, while also developing their expertise and optimizing management systems and operational processes.



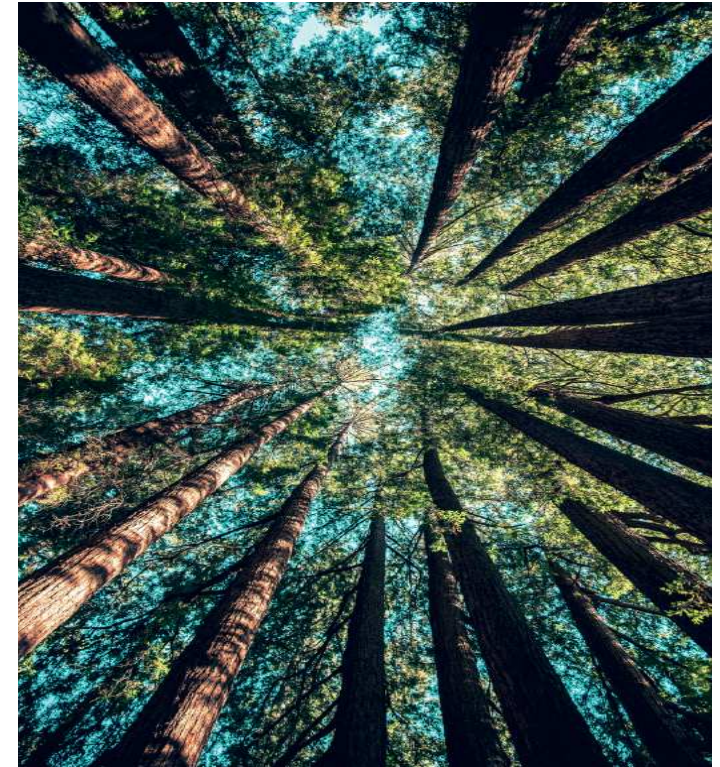
# Our general commitments

## Human rights

SpringCard is committed to promoting and respecting human rights and is not complicit the violation of these rights.

## Labour standards

SpringCard is committed to respecting the freedom of association and recognises the right to collective negotiation. We are committed to the abolition of forced or compulsory labour, including child labour. SpringCard is also committed to abolishing all forms of workplace discrimination.



## Environment

SpringCard takes a precautionary approach to environmental issues and preserves the environment by taking initiatives to protect it. We promote the development and spread of technologies that respect the environment.

## Fight against corruption

SpringCard aims to fight corruption in all its forms, including extortion and bribery.

### Our social commitment

It is SpringCard's policy to ensure the health and safety of its employees at all times as well as the legality of pay, working hours and weekly rest.

### Our environmental commitment

SpringCard aims to reduce its environmental footprint. This calls for the prevention of risk, reduced use of hazardous chemicals, the reduction of waste and optimized recycling. We are very attentive to the impact our activities have on the environment and biodiversity, and we expect our partners to be aware of their impact as well..

### Our ethical and transparency commitment

SpringCard carefully selects its suppliers and partners and only maintains business relationships with those who meet the highest ethical standards. We expect our suppliers and partners to be conscious of any situation that may constitute a conflict of interest. Our partners and suppliers are required to scrupulously comply with all laws related to commercial practices and the right to competition.



# Reciprocal agreement

SpringCard

We, SpringCard, hereby confirm our willingness to:

- Share our Corporate Social Responsibility approach with our partners.
- Continuously promote transparency, dialogue and the sharing of best practices so as to encourage continuous improvement in the sustainable development practices of our partners and their suppliers and service providers, particularly in the areas set out in this document: environment, social and business ethics.

The Partner .....

We hereby confirm:

- Receiving and reading SpringCard's Sustainable Purchasing Policy
- Distributing the Sustainable Purchasing Policy to our co-workers impacted by its content.
- Unconditionally endorsing the principles described in this policy and their effective implementation, by proceeding to control and audit within our organization.
- Accepting to be audited by SpringCard or any third party appointed by SpringCard. Any breach to these obligations could lead, based on its significance, to the termination of the trade relationship.
- Committing our own partners to respect the content of this Policy and to accept to be audited.
- Ensuring that our partners also endorse these principles and implement them in their organizations and proceed verifying compliance by auditing and validating compliance.

Date

For SpringCard

For the Partner

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